

**TERMS AND CONDITIONS FOR GUESTS
OF CASAHOTEL SARACENA, COROICO
(WWW.CASAHOTEL.SARACENA.COM)**

TERMS AND CONDITIONS: THE PROVISIONS OF THIS RENTAL CONTRACT, WHICH MAY BE RAISED TO PUBLIC INSTRUMENT WITH ONLY SIGNATURE RECOGNITION, ARE CONSIDERED COMPULSORY, INDIVISIBLE AND FREELY ACCEPTED BY THE CONTRACTING GUEST IN REPRESENTATION OF THE GUESTS REGISTERED IN THE BOOKING (RESERVATION AGREEMENT) .

1. GOODS AND SERVICES: THE CASAHOTEL SARACENA - A COMPANY PROPERLY REGISTERED IN FUNDEMPRESA AND WITH A OPERATING LICENSE GRANTED BY THE MAYOR OF COROICO, FRIENDLY WITH THE ENVIRONMENT - OFFERS ITS GUESTS A COUNTRY HOUSE, UNIQUE IN ITS STYLE AND SERVICE, FULLY FURNISHED, PROPERLY EQUIPPED INCLUDING BED LINEN, KITCHEN UTENSILS, PERSONAL TOWELS, SOAPS AND CLEANING SERVICE (BEFORE THE CHECK-IN AND AFTER CHECK-OUT, AND TRASH COLLECTION DURING THE STAY). GUESTS ARE RESPONSIBLE FOR BRINGING THEIR GROCERIES, VIDEOS, DETERGENTS, CHARCOAL FOR THE BBQ, ETC. TO PREPARE THEIR MEALS (SELF-CATERING, IT WORKS LIKE AN APARTHOTEL). IN GENERAL, THE GUESTS ARE OFFERED THE FOLLOWING ACCOMODATIONS (TO BE SPECIFIED IN THE RESERVATION):

- **THE COUNTRY HOUSE:** CONSISTS OF: TWO MATRIMONIAL SUITES (BOTH WITH SHARED BATHROOM AND WITH TERRACE: ONE MASTER WITH DOUBLE SOFA-BED FOR CHILDREN / TEENAGERS FROM 2 TO 17 YEARS, AND ANOTHER WITH SINGLE - SOFA BED, DITTO), A TRIPLE SUITE WITH 3 SIMPLE BEDS, BATHROOM FOR VISITS, KITCHEN (WITH BUILT-IN CUPBOARD), LIVING AND DINING ROOM. THE HOUSE IS PROPERLY EQUIPPED AND FURNISHED WITH MOBILIA TYPE BEDS AND COUNTRY TYPE FURNITURE, BUILT-IN CLOSETS. IN THE SOCIAL AREA, THE FURNITURE IS ANTIQUE AND COUNTRY STYLE. ALSO, IT HAS AN INTERNAL WATERFALL, ROCKING CHAIRS INSIDE THE HOUSE AND HAMMOCKS IN THE PORCH / GALLERY AND RECLINING FURNITURE AROUND THE POOL:

- **THE "FIORI" CABIN (INDEPENDENT, LEFT SIDE OF THE HOUSE):** IT HAS A DOUBLE BED, DOUBLE SOFA-BED (FOR TWO CHILDREN /TEENAGERS, 2-17 YEARS OLD), KITCHENETTE, BATHROOM AND TERRACE. THIS CABIN IS ALSO FURNISHED WITH A MOBILIA BED, BUILT-IN CLOSET, HANGING KITCHEN CABINETS AND AN ANTIQUE PINE ROUND TABLE WITH 4 COUNTRY STYLE CHAIRS;

- **THE "NONNI" CABIN (INDEPENDENT, IN THE MAIN ENTRANCE):** IT HAS A DOUBLE BED, DOUBLE SOFA-BED (FOR TWO CHILDREN /TEENAGERS, 2-17 YEARS OLD) , KITCHEN, BATHROOM AND LOOKOUT WITH HAMMOCK. THIS CABIN IS FURNISHED WITH MOBILIA BED, CLOSET, HANGING KITCHEN CABINETS AND AN ANTIQUE PINE ROUND TABLE WITH 4 COUNTRY STYLE CHAIRS;

- **THE CAMPINGAREA IS FOR ONE TENT WITH BATHROOM AND SMALL LAUNDRY. THE ACCESS IS BY THE ROAD TO YALACA (LOWER PART OF THE PROPERTY)**

- **CASAHOTEL.SARACENA'S ACCOMODATIONS - THE COUNTRY HOUSE AND THE CABINS - ARE PROPERLY EQUIPPED INCLUDING WATER HEATER (THE HOUSE), REFRIGERATOR, GAS KITCHEN, FRIGOBAR (THE HOUSE), MICROWAVE, BLENDER, MUSIC EQUIPMENT (THE HOUSE), ELECTRIC SHOWERS (THE CABINS AND CAMPING) AND 32-40 " TVs (LED, FLAT SCREEN) FOR DVDS/ MP3 WITH 3-4 NATIONAL CHANNELS;**

- **COMMON AREAS INCLUDES:** A LARGE NATURAL SWIMMING POOL (15 X 7 X 1.8 MTS) WITH YACUZZI RECIRCULATION EQUIPMENT, GRILL, LARGE GARAGE (5 VEHICLES), MUD OVEN, AND TABLES WITH UMBRELLAS AND RECLINERS AROUND THE SWIMMING POOL;

● A SPECTACULAR VIEW OF THE ANDEAN SNOW-CAPED MOUNTAINS (MURURATA, HUAYNA POTOSÍ AND CHACALTAYA),
● ACCESS TO WALKING TRAILS AND PATHS IN THE 1.5 HECTARE PROPERTY WHICH OFFERS A PARADISIAC FAUNA AND FLORA, INCLUDING A NATURAL FOREST AND A SMALL WATERFALL, EXOTIC BIRDS (UCHIS, WARACACHIS, OTHERS), COFFEE PLANTATIONS AND VARIED FRUIT TREES;

- **THE USE OF THE GRILL WILL BE PROVIDED BASED ON AN EXPRESS REQUEST TO THE PERSON IN CHARGE AT ARRIVAL; PRIORITY WILL BE GIVEN TO THE GUESTS OF THE HOUSE; AND**

- **THE USE OF THE MUD OVEN (TO MAKE PIGLEON PORK, COUNTRY BREAD ETC) FOR WHICH, AND PRIOR REQUEST TO MANAGEMENT, THE PERSON IN CHARGE CAN PROVIDE HELP, INCLUDING THE PREPARATION OF THE OVEN, THE PROVISION OF WOOD AND THE HEATING OF THE OVEN AT AN ADDITIONAL COST OF Bs50 (US \$ 7.2). HOWEVER, THE SUPERVISION OF THE PRODUCT COOKING PER SE IS RESPONSIBILITY OF THE GUESTS.**

MR. DAVID HUARICALLO IS THE PERSON IN CHARGE OF THE CASAHOTEL IN COROICO; HAS PERTINENT EXPERIENCE, IS HONEST AND IS ORIGINALLY FROM THE COROICO AREA.

2. CONFIRMATION OF RESERVATIONS AND PAYMENTS: RESERVATIONS WILL BE CONFIRMED BY ADVANCED BANK DEPOSIT IN BOLIVIA (IN LOCAL CURRENCY AT THE OFFICIAL EXCHANGE RATE) OR VIA MONEYGRAM (FOR OVERSEAS), OF AT LEAST 50% OF THE TOTAL COST OF THE STAY. THE BALANCE WILL BE PAID IN BOLIVIANOS IN COROICO DIRECTLY TO THE PERSON IN CHARGE OF THE CASAHOTEL SARACENA AT THE MOMENT OF ARRIVAL. BOOKINGS ARE MADE BY THE PERSON RESPONSIBLE FOR THE GROUP BY FILLING OUT THE RESERVATION REQUEST ON LINE (NOT ON BEHALF OF A THIRD PARTY), FOLLOWING THE INSTRUCTIONS ON OUR WEB PAGE, UNDER THE RESERVATIONS TAB. ALSO, RESERVATIONS CAN BE MADE ON LINE THROUGH INTERNATIONAL AGENCIES WITH AN ADDITIONAL COST OF 10-15%. PLEASE TAKE INTO ACCOUNT THAT THE MODALITY OF BOOKING CONFIRMATIONS IS ON A FIRST-COME, FIRST-SERVED BASIS (ADVANCE BANK DEPOSIT). FURTHER, TAKE NOTE THAT THOSE RESERVATIONS THAT ARE CONFIRMED WITH ONE CALENDAR MONTH IN ADVANCE, WILL HAVE A DISCOUNT OF 10% (NOT INCLUDING HOLIDAYS OR PERIODS OF DISCOUNT). FOR MORE INFORMATION CONTACT CELL PHONE573772313, 715-62228 OR SEND AN E-MAIL TO: vizcarra_888@hotmail.com or [juvizcarracuellar@yahoo.com](mailto:jvizcarracuellar@yahoo.com).

3. CANCELLATION OF RESERVATIONS: THE CONTRACTING GUEST THAT UNILATERALLY CANCELS A RESERVATION WILL BE ENTITLED TO BE REIMBURSED 50% OF THE ADVANCE PAYMENT, WHEN THE RESERVATION IS CANCELLED, THROUGH A WRITTEN NOTICE, WITH 5 (FIVE) CALENDAR DAYS IN ADVANCE OF THE CONFIRMED RESERVATION DATE, OTHERWISE, THE TOTAL AMOUNT OF THE BANK DEPOSIT WILL BE LOST. ALSO, THE "NO SHOW" POLICY WILL BE APPLIED, WITH THE TOTAL LOSS OF THE RESERVATION PAYMENT, IF THE PARTY DOES NOT ARRIVE AT THE CASAHOTEL SARACENA AT THE RESERVED DAY AND HOUR FOR ANY REASON;

4. ALLOWED ARRIVAL (CHECK-IN) AND DEPARTURE (CHECK-OUT) TIME: THE ARRIVAL TIME FOR GUESTS IS AT 14.30 (2:30 PM) AND THE DEPARTURE TIME IS 13.00 HOURS (1 PM). THE CHECK-IN AND CHECK-OUT TIMES ARE STRICTLY APPLIED DUE TO THE TIME REQUIRED TO COMPLETE THE CLEANING FOR THE GUESTS ARRIVING THE SAME DATE;

5. LODGING PERIOD, RENTAL MODALITY, REGULAR PRICES AND SPECIAL OFFERS: THE RENTAL MAY BE EXTENDED FOR ADDITIONAL PERIODS WHEN AND ONLY WHEN THE SPACE IS AVAILABLE AND A PRIOR AGREEMENT IS MADE WITH MANAGEMENT. FOR THE SPECIAL DISCOUNTS, THE DISCOUNTS WILL BE APPLIED FOR THE RENTAL OF THE WHOLE HOUSE, THE FIORI AND NONNI CABINS AND CAMPING; THESE DISCOUNTS WILL NOT APPLY TO HOLIDAY PACKAGES. AND WHEN LESS PEOPLE ARRIVE THAN THOSE SPECIFIED IN THE RESERVATION REQUEST, THE COST OF ACCOMMODATION WILL BE THE SAME, BUT NOT THE REVERSE;

6. 5% DISCOUNT FOR THREE VISITS; GUESTS WHO HAVE MADE THREE OR MORE VISITS TO THE CASAHOTEL SARACENA WILL BE CONSIDERED REGULAR CUSTOMERS OR SARACENA FANS AND WILL HAVE A 5% DISCOUNT ON THEIR NEXT RESERVATIONS, FOR WHICH THEY MUST DOCUMENT THEIR PREVIOUS RESERVATIONS BY SENDING COPIES TO MANAGEMENT;

7. REGULATIONS FOR SPECIAL DISCOUNTS: IF THERE IS ANOTHER PROMOTION DISCOUNT IN PROGRESS, GUESTS WHO MAKE A RESERVATION MORE THAN ONE MONTH IN ADVANCE (10% DISCOUNT) AND / OR HAVE VISITED MORE THAN THREE TIMES (5% OFF); THESE DISCOUNTS ARE NOT CUMULATIVE, THAT IS, THEY WILL ONLY BE ABLE TO ACCESS A MAXIMUM TOTAL DISCOUNT OF 15%.

8. REGISTRATION AND IDENTIFICATION OF GUESTS: ON ARRIVAL AT THE CASAHOTEL SARACENA, AND INDEPENDENTLY OF THE RESERVATION ALREADY MADE, THE CONTRACTING PARTY HAS THE OBLIGATION TO IDENTIFY HIMSELF AND THE MEMBERS OF HIS GROUP, THROUGH IDENTITY CARDS AND/OR PASSPORTS FOR PROPER IDENTIFICATION. ALL GUESTS LISTED IN THE RESERVATION SHOULD MATCH WITH THE NAMES AND NUMBER OF PEOPLE WHO ENTER THE CASAHOTEL SARACENA. THE PERSON IN CHARGE WILL DENY ENTRY TO THOSE WHO ARE NOT PROPERLY REGISTERED IN THE RESERVATION OR HAVE NOT BEEN DULY AUTHORIZED BY MANAGEMENT;

9. MAXIMUM NUMBER OF GUESTS ACCEPTABLE IN THE AREA OF CAMPING: THE MAXIMUM NUMBER OF GUESTS ACCEPTABLE IN THE AREA OF THE CAMPING IS 5 (FIVE) PEOPLE (ONE TENT) FOR A FAMILY OR GROUP OF FRIENDS (DIFFERENT FROM THE GROUP RENTING, AT THE SAME TIME, THE HOUSE AND THE CABINS). GUESTS IN THE CAMPING WILL ONLY USE THE BATHROOM WITH SHOWER AVAILABLE IN THE AREA AND SHOULD TAKE ALL THE EQUIPMENT, THE KITCHEN UTENSILS AND GROCERIES NECESSARY TO PREPARE THEIR MEALS AND MAY ONLY USE THE POOL AND NOT OTHER FACILITIES (THE GRILL AND MUD OVEN);

10. CLEANING OF THE PROPERTY: THE CLEANING SERVICE IS PERFORMED BEFORE THE CHECK-IN AND AFTER THE CHECK-OUT, AND THE GARBAGE IS COLLECTED DURING THE STAY. PLEASE NOTE THAT ON DEPARTURE DAY (CHECK-OUT 1.00 PM), THE CLEANING WILL START NECESSARILY AT 11 AM TO BE ABLE TO COMPLETE IT BEFORE 2.30 PM (CHECK-IN);

11. KEYS OF THE HOUSE AND CABINS AND AUTHORIZED GUESTS: THE GUESTS SHALL LEAVE THE KEYS OF THE PROPERTY WITH THE PERSON IN CHARGE EACH TIME THEY GO OUT. THE GUESTS CAN NOT ACCOMMODATE IN THEIR ROOMS OTHER PERSONS DIFFERENT FROM THOSE AUTHORIZED IN THE BOOKING; AND, IN ANY EVENT, THEY WILL GIVE PREVIOUS NOTICE TO MANAGEMENT OF ANY CHANGE IN THE NUMBER OR IDENTIFICATION OF THE PERSONS WHO ORIGINALLY HAVE BEEN REGISTERED IN THE BOOKING. IN NO EVENT, THE NUMBER OF PERSONS IN THE HOUSE OR CABINS MAY BE GREATER THAN THE ONE LISTED IN THE RESERVATION OR DULY AUTHORIZED BY MANAGEMENT;

12. PRECAUTIONARY, SAFETY MEASURES AND PROPER CARE OF CHILDREN: ALL GUESTS HAVE THE OBLIGATION TO TAKE THE PRECAUTIONARY AND SAFETY MEASURES NECESSARY TO AVOID ANY ACCIDENT - IN THE POOL, BY PROVIDING PROPER CARE TO CHILDREN BY PARENTS, COMMON AREAS AND / OR ANY OTHER PLACE OF THE PROPERTY - THAT COULD AFFECT ANY OF THE PERSONS LODGED IN THE CASAHOTEL SARACENA. FOR ANY CASE OF EMERGENCY, IT IS RECOMMENDED TO IMMEDIATELY GO TO THE TOWN HOSPITAL WHICH IS LOCATED AT THE EXIT OF THE ROAD FROM COROICO TOWARDS CARMEN PAMPA; AS SUCH, THE COMPANY IS NOT RESPONSIBLE FOR ANY SITUATION AND / OR ACCIDENTS ARISING OUT OF RECKLESS BEHAVIOR AND / OR LACK OF CAUTION OF THE GUESTS. ANY SITUATION OF THIS NATURE SHOULD BE COMMUNICATED IMMEDIATELY TO MANAGEMENT AND / OR THE PERSON IN CHARGE;

13. RESPONSIBILITY OF THE GUESTS, REPAIR OF DAMAGES AND/OR REPLACEMENT OF LOSSES: THE CONTRACTING GUEST IS RESPONSIBLE FOR THE APPROPRIATE USE OF ALL THE ITEMS IN THE PROPERTY BY HIS PARTY; INCLUDING EQUIPMENT, FURNITURE, KITCHEN UTENSILS AND OTHERS; THESE ITEMS ARE PROVIDED TO THE GUESTS IN FINE OPERATING CONDITIONS UNDER DETAILED INVENTORY WHICH IS PLACED AT SIMPLE SIGHT IN EACH OF THE HOUSE, CABIN ROOMS AND CAMPING. IN CASE OF PROPERTY DAMAGE AND/OR LOSSES DURING THE STAY AS A RESULT OF MISUSE, ABUSE OR NEGLIGENCE, THE SIGNING GUEST WILL BE RESPONSIBLE FOR PAYING THE REQUIRED AMOUNT FOR REPAIR AND/OR REPLACEMENT FROM THE GUARANTEE MONEY (DEPOSIT) GIVEN TO THE PERSON IN CHARGE, AND IF THIS AMOUNT IS NOT SUFFICIENT, THE CONTRACTING GUEST WILL LEAVE WITH THE PERSON IN CHARGE AN ADDITIONAL ESTIMATIVE AMOUNT, WHICH WILL THEN BE LIQUIDATED BASED ON THE ACTUAL COST OF THE DAMAGE CAUSED;

14. ACCIDENTS, ILLNESSES AND OTHER RELATED MATTERS: IT IS THE OBLIGATION AND RESPONSIBILITY OF THE CONTRACTING GUEST (OR ANY OTHER PERSON IN THE GROUP) TO INFORM THE LOCAL AUTHORITIES OF ACCIDENTS, DEATHS, PUBLIC OFFENSES THAT OCCUR WHILE THEIR STAY AT THE CASAHOTEL SARACENA; OF WHICH, THE COMPANY WILL NOT BE

RESPONSIBLE . ALSO, AT THE TIME OF ACCEPTING THIS CONTRACT OR BEFORE THE TRIP TO COROICO, THE CONTRACTING GUEST MUST INFORM MANAGEMENT OF SPECIAL HEALTH CONDITIONS OR CONTAGIOUS DISEASES OF ANY PERSON IN HIS PARTY WITH THE PURPOSE OF TAKING THE NECESSARY PRECAUTIONARY MEASURES; FAILURE TO DO SO WILL RESULT IN IMMEDIATE TERMINATION OF THIS CONTRACT. GUESTS MUST COMPLY WITH THE REQUIRED SANITARY MEASURES (NECESSARY VACCINES) AND CARRY THE NECESSARY MEDICINES FOR A SUBTROPICAL CLIMATE, THAT IS: FIRST AID KIT, REPELLENTS, SKIN PROTECTORS AND OTHERS TO GET PROTECTION FROM POSSIBLE INFECTIONS: MOSQUITO STINGS AND / OR SUN BURNS. IN CASE OF GUESTS SUFFERING MOSQUITO STINGS AND / OR ANY INFECTION OF CONSIDERATION, THE COMPANY WILL NOT BE RESPONSIBLE;

15. REASONABLE USE OF ENERGY: AS AN ENVIRONMENTALLY FRIENDLY COMPANY, WE REQUIRE GUESTS TO MAKE REASONABLE USE OF ENERGY IN ALL THE ACCOMODATIONS, AND DURING THE USE OF EQUIPMENT AND EXTERIOR LIGHTS OF THE PROPERTY. IN THE EVENT OF EXISTING ABUSE OR NEGLIGENCE IN THIS REGARD, THE PERSON IN CHARGE WILL PROCEED TO TURN OFF THE EXTERNAL EQUIPMENT AND LIGHTS OF THE PROPERTY. THE ELECTRIC HEATER IS TURNED ON FROM 7 AM TILLO NOON. IN THE AFTERNOON, IT IS TURNED ON ONLY UPON REQUEST;

16. OBLIGATIONS OF THE GUESTS: IT IS STRICTLY FORBIDDEN TO: A) MAKE ANNOYING NOISES, CAUSE DISPUTES/QUARRELS, INTRODUCE MUSICIANS, B) ENTER PETS INTO THE PROPERTY AND ANY ACT THAT DISTURBS THE GOOD CUSTOMS OR TRANQUILITY OF THE OTHER GUESTS, B) USE THE ROOMS TO CELEBRATE MEETINGS WHICH HAVE THE OBJECT TO ALTER THE PUBLIC ORDER OR DISOBEY THE LAWS AND OTHER CURRENT RULES AND REGULATIONS, C) TO EXECUTE ANY ACT THAT CAUSES DAMAGES OR LOSSES TO THE PROPERTY OR SURROUNDING AREAS, D) THROW GLASS BOTTLES AND/OR GARBAGE (PLASTIC BAGS AND BOTTLES, CANS, ETC.) IN THE PROPERTY, E) DESTROY THE FAUNA AND FLORA OF THE PROPERTY, AND F) ALLOW THE ENTRY TO THE PROPERTY OF PEOPLE THAT HAVE NOT BEEN DULY AUTHORIZED IN THE RESERVATION (WITHOUT REGARD TO THE TIME OF STAY) OR BY MANAGEMENT. THE COMPANY RESERVES THE RIGHT TO TERMINATE THE LODGING SERVICE (CONTRACT), WHENEVER THE ABOVE PROHIBITIONS ARE INFRINGED, WITHOUT THE GUEST, CAUSING THESE PROHIBITIONS, HAVING THE RIGHT TO SOME REDUCTION IN HIS DEBT FOR THE LODGING AND/OR SERVICES ALREADY RECEIVED, IN ADDITION, BEING ALSO OBLIGATED TO THE PAYMENT OF THE DAMAGES CAUSED;

17. GUARANTEE DEPOSIT DURING THE STAY: THE CONTRACTING GUEST – ON BEHALF OF HIS PARTY - WILL MAKE A GUARANTEE DEPOSIT OF B:250 (U\$36) FOR THE HOUSE, AND B:80 (U\$11.5) FOR EACH OF THE CABINS AND B:70 (U\$10) FOR THE CAMPING BY GIVING THIS MONEY IN BOLIVIANOS TO THE PERSON IN CHARGE AT ARRIVAL TO COVER POSSIBLE MATERIAL DAMAGES. **THIS AMOUNT OF GUARANTEE MAY CHANGE ACCORDING TO THE PARTICULAR CIRCUMSTANCES AND THE SIZE OF THE GROUP. THIS DEPOSIT WILL BE RETURNED TO THE CONTRACTING GUEST IN ITS TOTALITY WHEN AND ONLY WHEN NO DAMAGES OR LOSSES HAVE OCCURRED IN THE RENTED FACILITIES AND/OR PROPERTY;**

18. INVITEES OF GUESTS: IN CASE OF GUESTS TAKING INVITEES INTO THE LODGING FACILITIES, THESE NEED TO BE PREVIOUSLY AUTHORIZED BY MANAGEMENT, AND THE CONTRACTING GUEST WILL BE CHARGED BY PERSON IN THE FOLLOWING WAY: B:70 (U\$10) PER ADULTS AND B:35 (U\$5) FOR CHILDREN/TEENAGERS (UNDER 18 YEARS OF AGE). THIS PAYMENT WILL GIVE INVITEES THE RIGHT TO USE THE PREMISES OF THE CASAHOTEL SARACENA, INCLUDING THE POOL (A MAXIMUM OF 8 HOURS DURING THE DAY, WITHOUT OVERNIGHT). PLEASE TAKE DULY NOTE THAT: INVITEES WILL COMPLY WITH ALL CLAUSES OF THIS CONTRACT IN ITS ENTIRETY AND ARE UNDER THE RESPONSIBILITY OF THE CONTRACTING GUEST;

19. TERMINATION OF THE RENTAL CONTRACT: THE NON-COMPLIANCE OF ANY OF THE STATED TERMS AND CONDITIONS IN THIS CONTRACT (WHICH INCLUDES THE RESERVATION IN A COMPREHENSIVE, UNITARY AND INSEPARABLE WAY) BY THE GUESTS AND/OR ACCOMPANYING PERSONS IN HIS PARTY, WILL PROVIDE LEGAL BASIS FOR TERMINATION OF THE RENTAL CONTRACT, WITHOUT ANY FURTHER DUE OR ANY CLAIM. FURTHER, THE NON-COMPLIANCE WILL ENABLE MANAGEMENT TO OUST THE CONTRACTING GUEST AND HIS PARTY;

20. CUSTODY OF VALUABLES: THE COMPANY IS NOT RESPONSIBLE FOR POSSIBLE LOSSES OF OBJECTS OF VALUE OR MONEY NOT REGISTERED WITH/DECLARED TO THE THE PERSON IN CHARGE AT ARRIVAL AND DOCUMENTED BY SPECIFIC RECEIPT SIGNED BY BOTH THE CONTRACTING GUEST AND THE PERSON IN CHARGE. IN ADDITION, THE MANAGEMENT NOR THE PERSON IN CHARGE OF THE CASAHOTEL SARACENA WILL BE RESPONSIBLE FOR POSSIBLE DAMAGES TO OTHER LUGGAGE ITEMS WHICH HAVE NOT BEEN DULY REGISTERED;

21. BIOSECURITY RULES: IT IS THE OBLIGATION AND RESPONSIBILITY OF THE CONTRACTING GUEST AND HIS GROUP TO COMPLY WITH THE BIOSECURITY RULES WHEN ENTERING THE CASAHOTEL SARACENA. ALSO, IT IS RECOMMENDED NOT TO TRAVEL IF ANY MEMBER OF THE GROUP HAS A HIGH FEVER OR IS WITH COLD SYMPTOMS.

22. OBLIGATIONS AND RIGHTS OF CASAHOTEL SARACENA: THE COMPANY AGREES TO PROVIDE THE GOODS AND SERVICES DESCRIBED ABOVE AND TO COMPLY WITH THE TERMS AND CONDITIONS EXPRESSLY AGREED IN THIS CONTRACT AND ACCORDING TO THE NATURE OF THE LODGING AGREEMENT. IN ADDITION, THE COMPANY RESERVES THE RIGHT TO REFUSE RESERVATIONS THAT DO NOT COMPLY WITH THE COMPANY'S RULES AND PROCEDURES. TAKE DUE NOTE THAT THE COMPANY DOES NOT ACCEPT GUESTS WITHOUT A CONFIRMED RESERVATION WHEN ARRIVING AT THE CASAHOTEL SARACENA;

23. CONCURRENCE: THE CONTRACTING GUEST ACCEPTS THE CONTENT OF THIS CONTRACT, COMMITTING TO ITS FULL COMPLIANCE, AND CONFIRMS THAT HE HAS FULLY READ AND UNDERSTOOD ALL OF THE ABOVE CLAUSES AND THEREFORE, ACCEPTS THE CONTRACT AND PROVIDES THE CORRESPONDING PERSONAL DATA FOR THE CONTRACTING GUEST.

